Test Charter 3: 3.1 General User Experience Requirements

**Tester(s):** Matt Johnston and Tim Lewis

**Testing Date & Duration:** 19/11/18, 20 minutes

**Actor:** Public User and Staff User.

**Purpose:** To show that the website adheres to the general user experience requirements.

**Setup:** Being on the QUZoo website (<https://csc7056.davecutting.uk/QUZooSite/>)

Being on the Belfast Zoo website (<https://www.befastzoo.co.uk>)

Operating system: Windows 10

Browser: Google Chrome

**Input Data:** None

**Activities:**

1. Verifying that the overall style of the website is in line with the standards established in the parent website (<https://www.befastzoo.co.uk>)
2. Verifying that the company logo is displayed on each page of the website.
3. Verifying that the design of the website is consistent across all pages.
4. Verifying that the primary navigation bar is visible above the page fold and consistently throughout the website.
5. Verifying that each webpage has a html title corresponding to the nature of the page.
6. Verifying that the Belfast zoo logo is set as the browser tab icon on each page.
7. Verifying that all dates are in the format of dd/mm/yyyy.
8. Verifying that times are in the format hh:mm.
9. Verifying that the copyright and site version information is present in the footer of each page.
10. Verifying the type of browser being used is displayed in the footer of each page.

Report on Test Charter 3: 3.1 General User Experience Requirements

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| **Issue No.** | **Requirement Source** | **Issue Type** | **Issue Description/Reproduction Steps** | **Question/Comment** | **Priority** |
| 1 | R59 | Stylistic Issue | QUZoo website displays a sidebar where as the Belfast Zoo parent website does not. |  | Medium |
| 2 | R65 | Formatting Issue | All dates are not shown in dd/mm/yyyy format as required but are stated in long form. Recreate by clicking on About Us section of website and going to Opening Times sub-section. |  | Medium |
| 3 | R65 | Formatting Issue | All times are not shown in hh:mm format as required but are instead stated in AM/PM form. Recreate by clicking on About Us section of website and going to Opening Times sub-section. |  | Medium |
| 4 | R66 | Legal Issue | Website footer does not contain copyright information. Recreate by going on any webpage on the website and scrolling down to the footer. | This may leave the website exposed to intellectual property theft. | Medium |
| 5 | R67 | Stylistic Error | The website footer does not provide any information about the browser being used. Recreate by going to home page, our animals page, about us page (and relevant subsections), update animals page, add new animals page, register page and error page. |  | Medium |
| 6 | R67 | Stylistic Error | The website footer incorrectly displays the Operating System and not the browser being used on the staff landing page. Recreate by logging in as a staff user and scrolling down to the footer of the staff landing page. | Did you mean operating systems, not browser? | Medium |